



# AltiSphereX

HOSTED  
WEB-BASED  
PHONE SYSTEM

## Enterprise Grade Communication That Just Works

AltiSphereX (ASX) is a real-time communication solution for today's agile workforce. This communication and collaboration toolset ensures a great user experience by providing an available-anywhere web interface to manage all your communication needs. Whether you are making a phone call, video conferencing, or engaging in a web-chat, this tool is the solution you have been looking for.

**By unifying communication tasks, you are able to streamline daily operations, boost workplace productivity, increase employee engagement and improve customer service.**

Unified Communications have the power to optimize your business. Refine communication processes by using one single tool. Reduce travel costs and save time with the use of video conferencing and file sharing. Offer customers and prospects options to engage with you through text and web chat. AltiSphereX is the future of business productivity.

**ASX - a feature rich solution that allows you to easily and affordably Communicate, Collaborate and Engage**

# AltiSphereX FEATURES & LICENSING

A scalable solution for a one to 1000 person business.

The options are endless with ASX; choose a fully hosted solution or bring your own dial tone. Host your server in the cloud or on premises. Set everyone up with phones or use soft phones and headsets. Use the mobility app or your browser. We have all the gadgets you could need or you can be hardware free - the choice is yours!

	BASIC	ESSENTIAL	BUSINESS	PREMIUM
<b>Per License Cost</b> Fully hosted Solution (includes dial-tone)	<b>\$19.99</b>	<b>\$24.99</b>	<b>\$29.99</b>	<b>\$34.99</b>
Concurrent Calls	2 calls	4 calls	8 calls	8 calls
Devices per User	1	10	10	10
<b>Helpdesk Support</b> Free remote live assistance for adds, moves, changes and trouble tickets	✓	✓	✓	✓
<b>Standard Phone Services</b> Direct Number, Voicemail, Transfer, Presence, Call History, Contacts, On Hold, Recording and more	✓	✓	✓	✓
<b>Auto-Attendant</b> Custom Call Routing, Dial by Name Directory	✓	✓	✓	✓
<b>Internal Collaboration</b> Web-Based Software, Instant Messaging, File Sharing, Video, Screen Share	-	✓	✓	✓
<b>Mobility App</b> iOS and Android	-	✓	✓	✓
<b>Outlook Integration</b> Presence, Calendar, and Contact sync	-	-	✓	✓
<b>ASX Video</b> Audio/ Video Conferences, Recording, Presentations, Screen Share, File Share, Live Streaming	-	-	✓	✓
<b>Web Chat</b> Engage website visitors via chat, create a personal chat link, screen share, voice and video calls	-	-	✓	✓
<b>Business Intelligence</b> Text to speech, Voice Recognition, Voicemail to Text	-	-	-	✓
<b>CDR View</b> Data reporting and analysis for managers and contact centres	-	-	-	✓

1 phone number included per license when purchased with Dial Tone, additional numbers billed separately

Requires a healthy internet

Pricing based on a 3 year term